In reference to Schedule "B", page 77 of 82, Outage Management, project cost \$284,000.00:

Q. Please provide a cost analysis showing alternatives.

A. This project is being undertaken to reduce the Company's reliance on the OpenVMS operating platform and to achieve trouble call response time improvements. The alternatives under consideration include the purchase of a new vendor-developed application and the migration of the existing applications to a new operating platform. Either option will provide an opportunity to achieve some functional improvements over the existing system. However, the final choice will primarily be made on the basis of least cost.

The Company has not yet identified a commercial product that will meet the project requirements at a reasonable cost. Consequently, for budgeting purposes, the cost of this project has been estimated on the basis of migrating the existing applications from the OpenVMS platform to a new operating system.